

HELLO! We at Leland Management would like to take this opportunity to introduce our firm. We are the new community association management company for Cypress Bend Homeowners' Association, Inc. beginning January 1, 2012.

Our job is to assist your Board of Directors in fulfilling its fiduciary responsibility to the community and work with association members to help ensure that your community will always be a very desirable place to live. We will oversee maintenance of the association's common areas including supervision of the landscape contractor and all other service providers, perform regular inspections to monitor compliance with Covenants and Restrictions contained in the association's governing documents and ARB Guidelines and provide comprehensive accounting services.

You will be receiving a coupon book shortly from BB&T for your 2012 assessment payments. If you have ACH set up currently, this service should automatically be cancelled by Sentry Management, Inc. Instruction for setting up new automatic withdrawals (ACH) with BB&T can be found in the coupon book. If you use a bill pay service through your bank to make payments, please update this information so payments are directed to BB&T with your individual bill pay account number found on your coupon.

If you have any billing or account inquiries, please contact our Assessment and Billing Department at 407-781-1188 or e-mail assessments@lelandmanagement.com.

Owner Information Update Forms, Architectural Review Applications, and other community documents will soon be available online at www.LelandManagement.com in "Resident Portal".

Following is contact information for the Licensed Community Association Manager who has primary responsibility for the management of your community.

Justin Kadtke, LCAM, Association Manager
Phone: 321-549-0953 Fax: 321-256-5312
Email: Jkadtke@lelandmanagement.com

Please contact your manager if you have any questions or need assistance. We look forward to working with you and your community.

Sincerely,

Rebecca Furlow, LCAM
President